

LeSS (Lean-Six Sigma Programme)

The Alturos LeSS (Lean-Six Sigma) programme is designed for those organisations that want to accelerate their existing abilities in Lean, change management and continuous improvement. It equips your staff with advanced techniques for those more stubborn and challenging areas for improvement.

Typically the projects, depending on the agreed criteria with the client, **generate a return of 20:1 or greater.**

The ten days of support and guidance given are designed for rapid results. The approach is an intensive, immersion programme for staff that already have at least six month's experience of applying Continual Improvement techniques such as Lean.

However, the cornerstones that support LeSS go way beyond the traditional technical aspects of Lean and Six Sigma – they focus on cultural change for the organisation and leadership during change. The programme can be applied in individual organisations (such as a single NHS trust) or across a group of organisations that are all working on Continual Improvement programmes.

Each LeSS programme assembles a cohort of delegates from complementary sectors. This allows the Programme Leader to tailor the learning points to suit the delegate profile. This approach also provides the added benefit of delegates being able to learn from one another and to share experiences.

How does it work?

LeSS commences with our programme leader scoping a project with each delegate. This is done with the Director responsible for improvement, or delegate's manager. Each delegate then presents an overview of their individual improvement project, together with the scope and objectives to all other cohort members at the first workshop.

Delegates then gain advanced techniques over a number of workshops. Over a period of three months, delegates work with one of our Master Black Belts in Six Sigma and Lean. This is a staged approach in developing and applying their new skills. Each 'stage gate' presents increasing application and honing of Continual Improvement, problem solving and process design skills. These are to delegate's own projects.

Delegates graduate once they have demonstrated that the improvement project objectives have been met. This method ensures that staff skills development is gauged by the return on investment and success measures.

Next cohort of delegates commence programme January 2011

Standard rate: £3,980+VAT per delegate **

**** Check website for special early bird rates and to book**

"Many thanks for the time and effort you put in to our course. I left with a more positive outlook on my ability to make an improvement towards patient care. I feel that I now have some skills which will enable me to develop an improved working environment and ability to get others enthused in the same way."

**Simon, Consultant
Anaesthetist, NHS Acute Trust**



"Where there was once processes which didn't meet customer's needs, low morale, and staff struggling to cope with the day to day, there is now enthusiasm to exceed customer expectations."

**Keith, Head of Risk,
Employee Services Provider**



Book via:

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Enrolment form

Fax-back To Alturos Ltd - 0870 471 7128

Option 1: I would like to arrange an in-house session introducing authentic NHS Lean, please contact me:

Name: _____ Telephone: _____

Email: _____ Organisation: _____

Option 2: I would like to enrol the following people on (**tick chosen programme**)

- *The Blended Programme in Lean (BPL)*
- *The Lean Six Sigma Programme (LeSS)*

Delegate 1 name: _____

Delegate 2 name: _____

Delegate 3 name: _____

Delegate 4 name: _____

Delegate 5 name: _____

Delegate 6 name: _____

Contact details of person submitting this form:

Name: _____ Telephone: _____

Email: _____ Organisation: _____