

# Introduction to Authentic Lean – 1 day in-house workshop

This one day programme provides organisations with an opportunity to learn how Lean can benefit them, those whom they serve and staff. Alturos Ltd run these for individual organisations and for multiple organisations engaged in linked activities i.e. supply chains.

The content is highly interactive. Through proven simulations, delegates come to truly understand how Lean will save time and money and increase quality of services in their own work areas.

## Outline content:

- Brief history and development of Lean and Continuous Improvement;
- Lean case studies;
- The 5 Principles of Lean and Continuous Improvement;
- Interactive Simulations: Demonstrating 'Flow', Process Variation and the Erosion of Efficiency;
- Lean Concepts: the 11 Wastes;
- Introduction to the basic tools of Lean and other prerequisites for Lean;
- Linkages between organisational culture and service improvement;
- Prerequisites for Lean – when is an organisation ready?
- A potential framework for deploying Lean in complex organisations.

**Standard rate: £148.00+VAT per delegate \*\*** 人

**\*\* Rates if booking before 30<sup>th</sup> July 2010: £99.00+VAT** 人

人 Based on 20 actively participating delegates

*"This was a good day well spent and getting the whole management team together to work through some of our bigger issues with new eyes has been superb."*

**Derek, Managing Director  
Facilities Management  
Services provider, Midlands**



*"So refreshing to attend something different and not all theory...I have read about Lean and such before, but actually doing it in the simulations John ran made it more real. I see things differently now."*

**Karen, Administration Team  
Leader, Local Authority,  
South East**



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